



आयुष्मानभारत "निरामयम्", मध्यप्रदेश  
(दीन दयालस्वास्थ्य सुरक्षा परिषद)  
आई.ई.सी. ब्यूरोप्रथमतल, जे.पी. अस्पतालपरिसर, भोपाल मध्यप्रदेश  
ई-मेलआईडी ayushman.bharat@mp.gov.in फोन नम्बर-0755-2762589



क्रमांक/ एस.एच.ए./ए.बी./2024/ 4479  
प्रति,

भोपाल, दिनांक 31/12/2024

Shri Rajendra Goyal  
B-8, Pride Hotel Road,  
Distritct Indore, Madhya Pradesh ,  
Contct- 9826470401  
Mail – goyalraj28@gmail.com

विषय:- CPGRAMS पोर्टल पर दर्ज शिकायत क्रमांक PMOPG/E/2024/0174485 एवं शिकायत क्रमांक PMOPG/D/2024/0251118 के निराकरण के संबंध में।

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उपरोक्त विषयांतगत लेख है कि CPGRAMS पोर्टल पर आपके द्वारा शिकायत क्रमांक PMOPG/E/2024/0174485 एवं शिकायत क्रमांक PMOPG/D/2024/0251118 दर्ज कराई गई थी जिसमें आपने उल्लेख किया था कि -

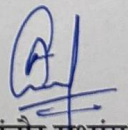
1. सभी प्रतिष्ठित/स्थापित/पसंदीदा अस्पतालों को योजना के अंतर्गत उपचार के लिए सूचीबद्ध किया जाना चाहिए और ऐसे अस्पतालों की निगरानी की जानी चाहिए ताकि यह पता लगाया जा सके कि वे योजना के अंतर्गत रोगियों की देखभाल और उपचार करने में उतनी ही ईमानदारी बरत रहे हैं, जितनी वे अन्य रोगियों की देखभाल करते हैं।

बिन्दु क्रमांक - 1 पर दिए गए सुझाव हेतु अवगत होना चाहेंगे की सभी प्रतिष्ठित/स्थापित/पसंदीदा अस्पतालों को योजना के अंतर्गत उपचार के लिए सूचीबद्ध किया गया है एवं शेष प्रतिष्ठित/स्थापित/पसंदीदा अस्पतालों को सम्बद्ध करने की प्रक्रिया एक निरन्तर और सतत् प्रक्रिया है।

2. योजना के उचित कार्यान्वयन के लिए शिकायतों की निगरानी और उन पर ध्यान देने के लिए एक नोडल एजेंसी नियुक्त की जा सकती है।

बिन्दु क्रमांक - 2 पर दिए गए सुझाव हेतु अवगत होना चाहेंगे की नोडल एजेंसी के स्थान पर आयुष्मान भारत निरामयम् द्वारा State Grievance Redressal Committee (SGRC) और District Grievance Redressal Committee (DGRC) की कमेटी का गठन किया गया है जिसके अंतर्गत आयुष्मान योजना से संबंधित समस्त शिकायतों का निराकरण सन्तुष्टि पूर्वक किया जाता है।

उक्त तथ्यों के आधार पर शिकायत को पोर्टल से विलोपित किये जाने की कार्यवाही की जा रही है।

  
प्रभारी अधिकारी (इंदौर सभाग)  
आयुष्मान भारत "निरामयम्" भोपाल म.प्र.



आयुष्मान् भारत "निरामयम्", मध्यप्रदेश  
(दीन दयालस्वास्थ्य सुरक्षा परिषद्)

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क्रमांक/ एस.एच.ए./ए.बी./2024/4480

भोपाल, दिनांक 31/12/2024

प्रतिलिपि:-


1. कार्यपालन अधिकारी, आयुष्मान भारत "निरामयम्" मध्यप्रदेश।
2. महाप्रबंधक (ऑपरेशन), आयुष्मान भारत "निरामयम्" मध्यप्रदेश।
3. महाप्रबंधक (विधि), आयुष्मान भारत "निरामयम्" मध्यप्रदेश।
4. शिकायत शाखा, आयुष्मान भारत "निरामयम्" मध्यप्रदेश।


प्रभारी अधिकारी (इंदौर सभाग)

आयुष्मान भारत "निरामयम्" भोपाल म.प्र.

## Details for registration number : PMOPG/E/2024/0174485

<b>Name</b>	CA Rajendra Goyal
<b>Date of receipt</b>	02/12/2024
<b>Address</b>	B-8, N.R Estate Pride Hotel Road Pride Hotel Road
<b>District name</b>	Indore
<b>State name</b>	Madhya Pradesh
<b>Mobile no</b>	9826470401
<b>Email Id</b>	goyalraj28@gmail.com
<b>Grievance description</b>	Health & Family Welfare >> Health Schemes >> Pradhan Mantri Jan Arogya Yojna  ----- My Letter in this regard is attached herewith
<b>Name of organisation(s) where grievance is pending</b>	1. SHA- Madhya Pradesh
<b>Type of receipt</b>	Takenup

 Print

 Close

## CA Rajendra Goyal

---

91-9300077232

[goyalraj28@gmail.com](mailto:goyalraj28@gmail.com), [goyalraj@yahoo.com](mailto:goyalraj@yahoo.com)

B-8, N.R. Estate,

Bicholi, Pride Hotel Road Indore-4520016

Hon'ble Prime Minister of India

Date 02.12.2024

Shri Narendra Modi ji

New Delhi

**Subject:** Suggestions for Ayushman Bharat Pradhan Mantri Jan Arogya Yojana for senior citizens over 70 years

I am really happy to see that the Government is concerned about the healthcare of senior citizens and has taken steps to extend the coverage of 'Ayushman Bharat Pradhan Mantri Jan Arogya Yojana' to senior citizens over 70 years, irrespective of their income.

With out-of-pocket expenditure for health care in India among the highest in the world, the decision is indeed laudable. Under the Ayushman Bharat Jan Arogya Yojana initiative, senior citizens will get health insurance coverage of up to Rs 5 lakhs annually for secondary and tertiary hospital treatments.

In its present state, although the scheme in letter and spirit is complete, however as one of the responsible citizen, I am giving my suggestions for your kind perusal and suitable action:

### **Restricted Network of Hospitals**

The Scheme was primarily designed for economically weaker sections, later it was extended for all citizens above 70 years, irrespective of their income. Since the network of empanelled hospitals is limited to government and certain private hospitals, for senior citizens, choice of hospital and specialist often makes the real difference. Quality and availability of specialised treatment for seniors could be compromised if the preferred/established/reputed hospitals or doctors are not part of this network.

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Bicholi, Pride Hotel Road Indore-4520016

In this regard my suggestions are as under:-

1. All reputed/established/preferred hospitals should be empanelled for treatment under the scheme and such hospitals should be monitored to check that they are equally sincere to attend and treat the patients under the scheme as they attend their other patients.
2. A nodal agency may be appointed to monitor and take note of the complaints for the proper implementation of the scheme.


I hope my suggestion will be taken into consideration.


With Kind Regards,

CA. Rajendra Goyal

## Details for registration number : PMOPG/D/2024/0251118

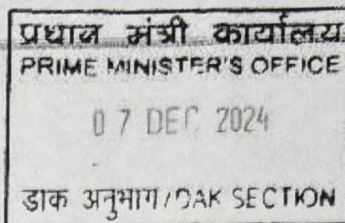
<b>Name</b>	Shri RAJENDRA GOYAL
<b>Date of receipt</b>	11/12/2024
<b>Address</b>	N R ESTATE PLOT NO B/08 A B ROAD BY PASS BICHOLI HOTEL PRIDE ROAD NEAR PRAGATI VIHAR
<b>District name</b>	Indore
<b>State name</b>	Madhya Pradesh
<b>Mobile no</b>	9300077232
<b>Email Id</b>	Not Provided
<b>Grievance description</b>	
FRANK	
<b>Name of organisation(s) where grievance is pending</b>	1. SHA- Madhya Pradesh
<b>Type of receipt</b>	Takenup

 Print

 Close

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Hon'ble Prime Minister of India

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S.16-HFW

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